



U Crate FAQ's

How do I load my U Crate?

We suggest you load cartons or plastic tubs in the U Crate, however, if you have items that won't fit in a box, wrap them in bubble wrap and place them on top of your boxes inside the crate.

The 50 and 100 cubic foot crate has a hinged lid so you load it through the top.

The 150 cubic foot crate has a hinged door on the side for ease of loading.

Once you have finished loading, close the door, fix the latch and attach the padlock (you have to buy your own) and you keep the key.

What are the dimensions of the U Crates?

Outside dimensions for 50 cu ft dims 43"x48"x42" high,

Outside dimensions for 100 cu ft dims 86"x48"x42" high.

Outside dimensions for 150 cu ft dims

Where do I load my U Crate?

You can go to any of our [88 terminals](#) and load the U Crate at the terminal. If you or a friend has a full size pick up truck you can collect it from the terminal, take it home and load it, then bring it back to our terminal once you have finished loading it. For an extra charge we can bring the crate to your residence for you to load. If you load it quickly while the driver waits, (a live load) it's cheaper than bringing the truck back the next day to collect it, (drop and Pick up)

I think I have too much stuff for a U Crate, what do you suggest?

You can use multiple U Crates, and will discount \$150 per U Crate after the first one.

If I choose your rate to arrival terminal overseas what do I have to do?

You will be notified of its arrival by the shipping line. You will then either have to get your U Crate cleared through customs or you can normally pay the shipping agent to do this. Average cost is about \$100. Once it's cleared you will have to pay a terminal handling charge to the shipping agent which on average is about \$200 - \$300 but depends on the destination. You can then collect your U Crate or organize someone to deliver it to you.

I have a few cartons that won't fit in the U Crate, what do I do now?

It's a good idea to mark out the crates dimensions using painters blue tape on your floor at home and put the items in the "Imaginary crate" to see if it fits ok. If it doesn't, give us a call or email us and we will let you know how much extra it will cost to send the extra one or two boxes with your U Crate

How and when do I pay for my U Crate?

We will email you an invoice about the same time as you are loading the U Crate. You can email fax or mail us a check. If you want to pay by credit card we do charge an additional 5% handling fee.

What happens at the destination?

If you are on a though to door service, we will deliver the U Crate to your curbside using a truck with a tail lift and a pallet jack. The U Crate is yours to use for storage or keep ready for your next move.

Can you build me a different size U Crate?

Sure we can, we can build any customized crate you might need. We have built crates specifically to fit sofas, desks, pictures, musical instruments, even crates with wheels for easy moving around. Let us know your requirements and we can make it happen.

How do I book my U Crate?

Just [click here](#) and complete our online booking form.